The key areas we evaluate
Juvenile Justice International recognizes that every organization and programme is different, so from the outset we mutually agree the evaluation strategy; however the following are the key areas we would normally evaluate in most cases:

**Key Area 1: What key outcomes have we achieved?**
**KEY PERFORMANCE OUTCOMES**
1. Improvements in performance
2. Adherence to statutory principles and fulfilment of statutory duties

**Key Area 2: How well do we meet the needs of our stakeholders?**
**IMPACT ON THE USERS OF SERVICES FOR CHILDREN & YOUNG PEOPLE**
2.1 Impact on children and young people
2.2 Impact on parents/carers and families

**Key Area 3: How well do we meet the needs of our stakeholders?**
**IMPACT ON STAFF**
3.1 Impact on staff

**Key Area 4: How well do we meet the needs of our stakeholders?**
**IMPACT ON THE COMMUNITY**
4.1 Impact on the local community
4.2 Impact on the wider community

**Key Area 5: How good is our delivery of services for children and young people?**
**DELIVERY OF SERVICES FOR CHILDREN AND YOUNG PEOPLE**
5.1 Knowing and communicating the needs of children and young people
5.2 Delivering services that ensure that children and young people are: safe, nurtured, healthy, achieving, active, respected and responsible, and included
5.3 Improving services for children and young people

**Key Area 6: How good is our management?**
**POLICY DEVELOPMENT AND PLANNING**
6.1 Policy review and development
6.2 Participation of children, young people, their families and others

**Key Area 7: How good is our management?**
**MANAGEMENT AND SUPPORT OF STAFF**
7.1 Sufficiency, recruitment and retention
7.2 Staff deployment
7.3 Training, development and support of staff
**Key Area 8:** How good is our management?

**PARTNERSHIP AND RESOURCES**

8.1 Partnership working
8.2 Financial management
8.3 Resource management
8.4 Information systems

**Key Area 9:** How good is our leadership?

**LEADERSHIP AND DIRECTION**

9.1 Vision, values and aims
9.2 Leadership and direction
9.3 Leading people and developing partnerships
9.4 Leadership of improvement and change

**Performance Ratings**

Quality of provision is evaluated against six levels of performance:

- Level 6: Excellent – outstanding sector leader
- Level 5: Very good – major strengths
- Level 4: Good – important strengths with areas for improvement
- Level 3: Adequate – strengths
- Level 2: Weak – important weaknesses
- Level 1: Unsatisfactory – major weaknesses

If you would like to discuss our evaluation services please do not hesitate to contact us:

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