

The key areas we evaluate

Juvenile Justice International recognizes that every organization and programme is different, so from the outset we mutually agree the evaluation strategy; however the following are the key areas we would normally evaluate in most cases:

Key Area 1: What key outcomes have we achieved?

KEY PERFORMANCE OUTCOMES

- 1 Improvements in performance
- 2 Adherence to statutory principles and fulfilment of statutory duties

Key Area 2: How well do we meet the needs of our stakeholders?

IMPACT ON THE USERS OF SERVICES FOR CHILDREN & YOUNG PEOPLE

- 2.1 Impact on children and young people
- 2.2 Impact on parents/carers and families

Key Area 3: How well do we meet the needs of our stakeholders?

IMPACT ON STAFF

- 3.1 Impact on staff

Key Area 4: How well do we meet the needs of our stakeholders?

IMPACT ON THE COMMUNITY

- 4.1 Impact on the local community
- 4.2 Impact on the wider community

Key Area 5: How good is our delivery of services for children and young people?

DELIVERY OF SERVICES FOR CHILDREN AND YOUNG PEOPLE

- 5.1 Knowing and communicating the needs of children and young people
- 5.2 Delivering services that ensure that children and young people are: safe, nurtured, healthy, achieving, active, respected and responsible, and included
- 5.3 Improving services for children and young people

Key Area 6: How good is our management?

POLICY DEVELOPMENT AND PLANNING

- 6.1 Policy review and development
- 6.2 Participation of children, young people, their families and others

Key Area 7: How good is our management?

MANAGEMENT AND SUPPORT OF STAFF

- 7.1 Sufficiency, recruitment and retention
- 7.2 Staff deployment
- 7.3 Training, development and support of staff

Key Area 8: How good is our management?

PARTNERSHIP AND RESOURCES

- 8.1 Partnership working
- 8.2 Financial management
- 8.3 Resource management
- 8.4 Information systems

Key Area 9: How good is our leadership?

LEADERSHIP AND DIRECTION

- 9.1 Vision, values and aims
- 9.2 Leadership and direction
- 9.3 Leading people and developing partnerships
- 9.4 Leadership of improvement and change

Performance Ratings

Quality of provision is evaluated against six levels of performance:

- Level 6: Excellent – outstanding sector leader
- Level 5: Very good- major strengths
- Level 4: Good – important strengths with areas for improvement
- Level 3: Adequate – strengths
- Level 2: Weak – important weaknesses
- Level 1: Unsatisfactory – major weaknesses

If you would like to discuss our evaluation services
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